

PET POLICY

- The presence of animals must be notified at the time of booking and is allowed only after confirming availability.
- The animal's behaviour must be managed by the owner to avoid disturbing other guests.
- The owner is responsible for any damages caused by their animal to other guests and/or hotel staff.
- The owner is responsible for the repair and/or replacement of any items stained or damaged by the animal. The Hotel reserves the right to report any damages up to 12 hours after the check-out time to allow a thorough inspection of the room.
- Pets are allowed to transit public areas only if accompanied, kept on a leash, and wearing a suitable muzzle. Cats must be kept in a proper carrier.
- Pets are allowed in areas where food and drinks are served, kept on a leash, and wearing a suitable muzzle. Cats must be kept in a proper carrier. Animals may not be held in arms.
- Pets are not allowed in meeting rooms (the only exception being guide dogs).
- Pets are not allowed to sit on any furniture, including armchairs, chairs, tables, etc.
- It is forbidden to use bed or bathroom linen for the pet (including grooming, bedding, or any other purpose).
- Pets can be left alone in the rooms during the stay (day or night) by notifying their presence with a tag placed on the outside door handle. If cats are left alone, they must stay in their carrier. To ensure proper cleaning, the hotel staff will arrange a time to service the room when the pet is not present. Hotel staff are not permitted to interact with or engage directly with the pet.
- The owner must provide a valid contact number if the animal is left alone in the room, so the hotel staff can reach them in case of emergencies or as needed. Any damage caused by the animal in the owner's absence will be the owner's full responsibility. In the event of fire, natural disaster, or any other force majeure, the hotel will not be liable for the pet's safety.

The Management